

ONLINE TRAINING: DBT VALIDATION PRINCIPLES AND STRATEGIES

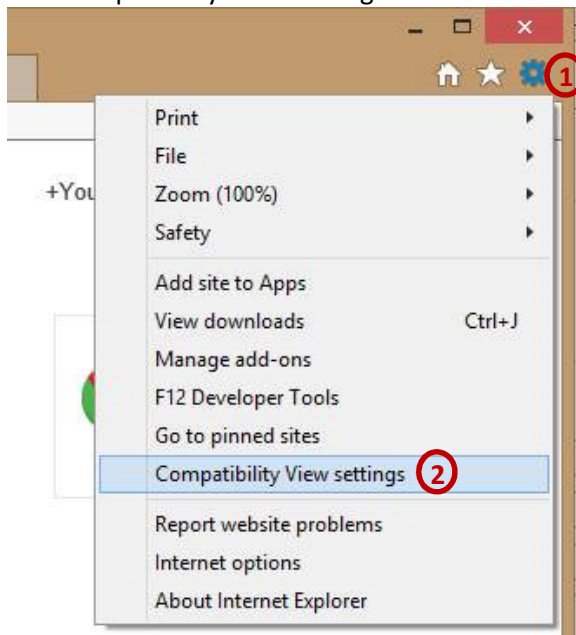
Blank Course Window in Internet Explorer 9 or later

DBT Validation Principles and Strategies was designed for use on Internet Explorer 8 or earlier. For customers using later versions of Internet Explorer, you will have to run the course in Compatibility Mode. The following document will show you how to address the issue.



To resolve this issue:

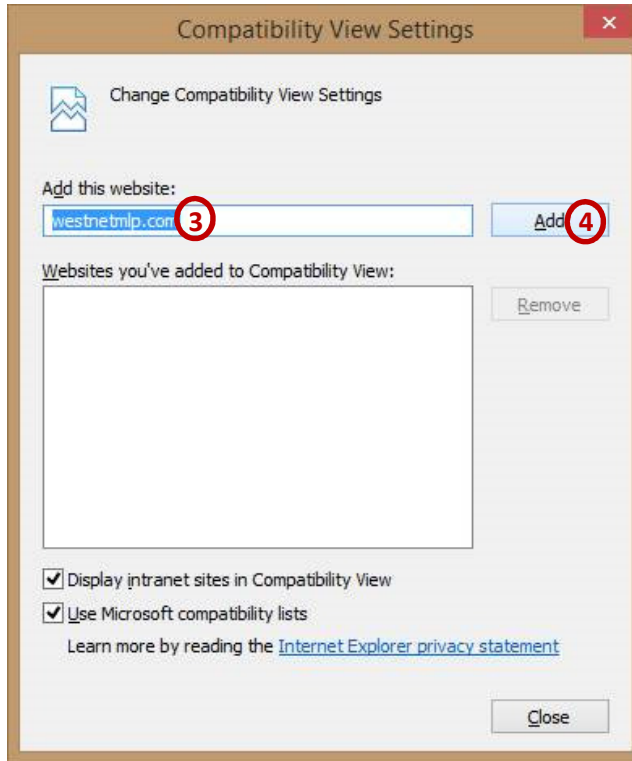
1. Go to the “gear” icon on the upper, right-hand corner of the window to open your settings.
2. Then click Compatibility View settings.



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3. Add the following URL as a site you'd like to access in compatibility mode:
http://wnscormplayer.westnetlearning.com
4. Click on "Add".



5. Close the window and then re-open the course. Your course should appear correctly in the window.

